

ORGANISATION (IN APLPHABETICAL ORDER)

S/N	Recipient	Type	Description of Achievements
1	Marina Bay Sands Pte Ltd	Private Sector	<ul style="list-style-type: none"> The Shoppes at Marina Bay Sands conferred the ASEAN Public Toilet Awards for year 2023-2024. All 36 toilets at The Shoppes at Marina Bay Sands certified as 6-star Happy Toilets. Adoption of holistic smart solutions on toilet maintenance including advance wet floor sensors powered by machine learning and Artificial Intelligence algorithm, to alert cleaners when the floor is wet. Shared expertise with visiting staff of Asia's largest Real Estate Investment Trust (REIT) Link REIT from Hong Kong.
2	Sentosa Development Corporation	Public Sector	<ul style="list-style-type: none"> Palawan Beach West awarded ASEAN Public Toilet Awards. 5-star rating for all its 24 participating Happy Toilets.
3	Waterloo SMU	Community Sector	<ul style="list-style-type: none"> Group comprising of a lecturer and 170 undergraduates who visited and physically examined 110 out of 118 hawker centres and 978 out of 1,092 coffeeshops nationwide. Conducted surveys on 9,411 people comprising 460 employees and 8,951 customers.

CLEANING INDUSTRY

S/N	Recipient	Type	Description of Achievements
4	A-Force Maintenance Pte Ltd	Cleaning Service Provider	<ul style="list-style-type: none"> • More than 100 MRT train stations, bus interchanges and bus depots certified 4 or 5-star Happy Toilets. • Certified ISO 9001:2015 and ISO 45001:2018 for cleaning services. • Accredited National Environment Agency's Clean Mark Gold Award.
5	Mdm Kum Chew <Agape Little Uni @ Upper Serangoon Crescent>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 10 years of cleaning experience. • Completed 1 WSQ course in environmental cleaning and training conducted by the Restroom Association (Singapore) on restroom cleaning. • Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and Platinum Award for achieving three thumbs-up certifications under the Happy Toilets @ Preschools programme.
6	Mr Chia Yang Song <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 3 WSQ courses in environmental cleaning.
7	Ms Mary Goh <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 12 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 2 WSQ courses in environmental cleaning.

8	Mr Koh Ho Pheng <LS2 Services Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 1 WSQ course in environmental cleaning.
9	Mr Ridzwan Bin Maamon <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 10 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 2 WSQ courses in environmental cleaning.
10	Ms Raman Sathya <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 1 WSQ course in environmental cleaning.
11	Mr Tan Hock Seng <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 3 WSQ courses in environmental cleaning.
12	Mr Voon Wai Leong <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall. • Completed 4 WSQ courses in environmental cleaning.
13	Mdm Wong Lai Ying <LS2 Services Pte Ltd>		<ul style="list-style-type: none"> • 12 years of cleaning experience. • Maintained 5-star Happy Toilets at Paya Lebar Quarter Mall.

		Restroom Cleaning Attendant	<ul style="list-style-type: none"> Completed 4 WSQ courses in environmental cleaning including washroom cleaning.
14	Mdm Chen Li Qing <PCF Sparkletots Preschool @ Limbang Blk 543>		<ul style="list-style-type: none"> 3 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore) on restroom cleaning. Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and achieving a three thumbs-up certification under the Happy Toilets @ Preschools programme.
15	Mdm Goh Hoong Hian <PCF Sparkletots Preschool @ Marsiling>		<ul style="list-style-type: none"> 5 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore) on restroom cleaning. Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and achieving a three thumbs-up certification under the Happy Toilets @ Preschools programme.
16	Mdm Habsah Binte Abdul Rahim <PCF Sparkletots Preschool @ Marsiling>		<ul style="list-style-type: none"> 5 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore) on restroom cleaning. Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and achieving a three thumbs-up certification under the Happy Toilets @ Preschools programme.
17	Mdm Salmah Binti Mohd Noh <PCF Sparkletots Preschool @ Marsiling>		<ul style="list-style-type: none"> 10 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore) on restroom cleaning.

		Restroom Cleaning Attendant	<ul style="list-style-type: none"> Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and achieving a three thumbs-up certification under the Happy Toilets @ Preschools programme.
18	Mdm Wong Poh Choo <PCF Sparkletots Preschool @ Marsiling>		<ul style="list-style-type: none"> 5 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore) on restroom cleaning. Preschool certified with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and achieving a three thumbs-up certification under the Happy Toilets @ Preschools programme.
19	Mdm Lim Siew Too <PCF Sparkletots Preschool @ Nanyang Blk 934>		<ul style="list-style-type: none"> 27 years of cleaning experience. Completed training conducted by the Restroom Association (Singapore). Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and three thumbs-up certification under the Happy Toilets @ Preschools programme.
20	Mdm Inkaew Siraphat <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> 4 years of cleaning experience. Maintained toilets at SGX Centre. Completed 4 WSQ courses in environmental cleaning including washroom cleaning.
21	Ms Li Yan Kui <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> 11 years of cleaning experience. Maintained toilets at Environment Building. Completed 5 WSQ courses in environmental cleaning including washroom cleaning.

22	Mdm Norlin Bente Ali <Re Sustainability Cleantech Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 6 years of cleaning experience. • Maintained toilets at Singapore American School. • Completed 2 WSQ courses in environmental cleaning including washroom cleaning.
23	Ms Nursyifa Binti Ja'al <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 11 years of cleaning experience. • Maintained toilets at Singapore Land Tower. • Completed 3 WSQ courses in environmental cleaning.
24	Mdm Ramlah Bte Jaafar <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 14 years of cleaning experience. • Maintained toilets at 30 Hill Street office building. • Completed 3 WSQ courses in environmental cleaning.
25	Ms Rohani Binti Ajis <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 11 years of cleaning experience. • Maintained toilets at Singapore Land Tower. • Completed 3 WSQ courses in environmental cleaning.
26	Mdm Sevagami A/P Iyavoo <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 10 years of cleaning experience. • Maintained toilets at office building at Stamford American International School. • Completed 4 WSQ courses in environmental cleaning including washroom cleaning.

27	Mdm Sim Geock Ling <Re Sustainability Cleantech Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 10 years of cleaning experience. • Maintained toilets at 1 Goodwood Hill condominium. • Completed 6 WSQ courses in environmental cleaning including washroom cleaning.
28	Mdm Sun Xueling <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 5 years of cleaning experience. • Maintained toilets at UIC Building. • Completed 5 WSQ courses in environmental cleaning including washroom cleaning.
29	Mdm Vasugi A/P Muttiah <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 9 years of cleaning experience • Maintained toilets at 78 Shenton Way office building. • Completed 7 WSQ courses in environmental cleaning including washroom cleaning.
30	Mr Zailani Bin Abdul Ghani <Re Sustainability Cleantech Pte Ltd>		<ul style="list-style-type: none"> • 14 years of cleaning experience • Maintained toilets at OUE Downtown office building. • Completed 7 WSQ courses in environmental cleaning including washroom cleaning.
31	Mdm Zarina Binte Osman <Seng Foo Building Construction>		<ul style="list-style-type: none"> • 11 years of cleaning experience. • Maintained toilets at Assumption English School which was awarded Gold STAR award under the STAR (Sustaining Toilets As Restrooms) Awards Programme.

		Restroom Cleaning Attendant	<ul style="list-style-type: none"> Completed 6 WSQ courses in environmental cleaning including washroom cleaning.
32	Mr Chanar Singh Quat <Shiners Facilities Pte Ltd>		<ul style="list-style-type: none"> 10 years of cleaning experience. Maintained toilets at Seletar Country Club. Completed 2 WSQ courses in environmental cleaning.
33	Mr Teo Yew Huat <Transquest Supplies & Co Pte Ltd>		<ul style="list-style-type: none"> 10 years of cleaning experience. Maintained 4-star toilets at MRT Stations. Completed 6 WSQ courses in environmental cleaning including washroom cleaning.
34	Mr Wong Kee Yong <Transquest Supplies & Co Pte Ltd>		<ul style="list-style-type: none"> 6 years of cleaning experience. Maintained 4-star toilets at MRT Stations. Completed 2 WSQ courses in environmental cleaning.

INDIVIDUAL

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
35	Mr Darell Cheng Yi Kang	LOO Kidz	Student Chongfu School	<ul style="list-style-type: none"> • Student leader who taught his fellow prefects on using online software to facilitate idea development and design work of decorating the student restrooms as well as staff restrooms. • Assigned to take on key responsibilities for the various activities including initiating recess activities, to involve students in activities such as making flower origami and writing notes to show appreciation to the cleaning attendants.
36	Mr Fairus Bin Ismail	Adult	Operations Manager East Spring Primary School	<ul style="list-style-type: none"> • Dedicated to the welfare of cleaning attendants by beautifying their room and making it comfortable for them to rest in. • Created a storage area for cleaning equipment and detergents on every level for the convenience of the attendants to minimise climbing of stairs during cleaning. • Installed a bidet in every toilet cubicle.
37	Mr Vengadasalam Ravichandir		Operations Support Officer Northland Primary School	<ul style="list-style-type: none"> • Dedicated to the welfare of cleaning attendants by proposing a room for the cleaning attendants to rest. • Suggested the Annual Appreciation Day for cleaning attendants with buffet lunch and students preparing appreciation cards and presented them to the cleaners on that day.

38	Ms Choi Oi Chan	Adult	Teacher PCF Sparkletots Preschool @ Nanyang Blk 934	<ul style="list-style-type: none"> Appointed preschoolers as Clean Environment Ambassadors to check the preschool toilets for cleanliness. Educated preschoolers to take ownership by monitoring and keeping the toilets clean and hygienic.
39	Mdm Rohaini Binte Ahmad			
40	Ms Rosie Ching Ju Mae		Principal Lecturer of Statistics Singapore Management University	<ul style="list-style-type: none"> Led a group of 170 undergraduates called the Waterloo SMU. Shared the results of Waterloo, the National Toilet Cleanliness Index results of public toilet hygiene in coffeeshops and hawker centres with the Restroom Association (Singapore) for its LOO (Let's Observe Ourselves) Campaign @ Coffeeshops.

BEST HAPPY TOILET

The following toilets under the Happy Toilet Programme (HTP) are awarded for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
41	Holland Village Market & Food Centre	Market & Food Centre	5-Star	98 / 108	Selected among 67 HTP market & food centres
42	mTower Level 18, Maritime and Port Authority of Singapore	Office	6-Star	104 / 108	Selected among 91 HTP office toilets at 12 office buildings

43	Raffles Place MRT Station	Public Transport	5-Star	98 / 108	Selected among 187 HTP public transport hubs, bus interchanges & MRT stations
44	The Shoppes at Marina Bay Sands, Zone 1 Level 1 (Repetto)	Shopping Centre	6-Star	106 / 108	Selected among 316 Happy Toilets at 31 Shopping Centres
45	The Shoppes at Marina Bay Sands, Zone 1 Level 1 (Repetto)	Happy Toilet of the Year	6-Star	106 / 108	Selected among 1269 Happy Toilets islandwide

PLATINUM HAPPY TOILET PRESCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
46	Agape Little Uni @ Choa Chu Kang	<p>Preschools awarded the highest Three Thumbs-up accreditation for <u>three consecutive years</u> under the Happy Toilets @ Preschool Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> 1. Design phase - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme. 2. Maintenance phase - On-site training for caretakers and housekeepers on dos and don'ts of preschool and restroom cleaning 3. Education phase - Hygiene talks/activities for preschoolers and hygiene workshops for teachers or hygiene talks for parents/guardians
47	Agape Little Uni @ Kallang	
48	Agape Little Uni @ Upper Serangoon Crescent	
49	Bright Sparks Child Care	
50	PCF Sparkletots Preschool @ Yew Tee Blk 690	
51	Yuvabharathi International School Montessori	

GOLD & PLATINUM STAR SCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
52	Assumption English School <GOLD>	<p>Schools are awarded the highest Gold STAR accreditation under the STAR (Sustaining Toilets As Restrooms) Awards Programme when they complete all three phases.</p> <p>Schools with Gold STAR accreditation for <u>three consecutive years</u> are awarded the Platinum STAR.</p> <p>The three phases are as follows:</p> <ol style="list-style-type: none"> 1. Education & Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects: <ul style="list-style-type: none"> - Decorating / enhancing the washrooms - Cleaning attendants' appreciation activities - Creating educational/awareness material for an exhibition - Conducting surveys or case studies - Creating videos or web content - Inspecting their own washrooms and providing feedback - Holding assembly talks in school or at other establishments 2. Maintenance & Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not. 3. Design & Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.
53	Grendale Primary School <GOLD>	
54	Fern Green Primary School <PLATINUM>	
55	Northland Primary School <PLATINUM>	
56	Qihua Primary School <PLATINUM>	
57	Teck Whye Primary School <PLATINUM>	