

## ORGANISATION

S/N	Recipient	Type	Description of Achievements
1	Sentosa Development Corporation	Public Sector	<ul style="list-style-type: none"> <li>• 5-star rating for all its 24 participating Happy Toilets with 8 upgraded from 4-stars to 5-stars in 2019</li> <li>• Palawan East and Palawan West awarded ASEAN Public Toilet Awards</li> </ul>
2	SMRT Train Ltd	Private Sector	<ul style="list-style-type: none"> <li>• More than 70 MRT stations certified as Happy Toilets</li> <li>• Adoption of smart technology to increase productivity</li> </ul>

## CLEANING INDUSTRY

S/N	Recipient	Type	Description of Achievements
3	A-Force Maintenance Pte Ltd	Cleaning Service Provider	<ul style="list-style-type: none"> <li>• More than 60 MRT train stations accredited 4 or 5-star Happy Toilets</li> <li>• 70 percent of its 600 cleaning attendants trained in WSQ environmental cleaning</li> <li>• Accredited National Environment Agency's Clean Mark Silver Award</li> </ul>
4	Mdm Yeo Yoke Soi <APSN Katong School>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 16 years of cleaning experience</li> <li>• Completed six WSQ courses in environmental cleaning including washroom cleaning</li> <li>• Maintained toilets at APSN Katong School which was awarded Gold STAR award under the STAR (Sustaining Toilets As Restrooms) Awards</li> </ul>

			Programme
5	Mdm Ariyamalai d/o Periasamy <Cleaning Express Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 10 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at Seletar Country Club</li> <li>• Completed WSQ course in washroom cleaning</li> <li>• Certificate of Commendation for honestly returning handbag</li> </ul>
6	Mdm Cheong Yuong Fong <Cleaning Express Pte Ltd>		<ul style="list-style-type: none"> <li>• 20 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at Seletar Country Club</li> <li>• Completed WSQ course in washroom cleaning</li> <li>• Certificate of Commendation for honestly returning wallet</li> </ul>
7	Mr Mat Jaeh Bin Abdul Wahab <Cleaning Express Pte Ltd>		<ul style="list-style-type: none"> <li>• 10 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at Seletar Country Club</li> <li>• Completed WSQ course in washroom cleaning</li> </ul>
8	Mdm Phang Sum Moi <Cleaning Express Pte Ltd>		<ul style="list-style-type: none"> <li>• 9 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at Seletar Country Club</li> <li>• Completed WSQ course in washroom cleaning</li> </ul>

9	Mdm Lee Hong Eng <Eng Leng Contractors Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 12 years of cleaning experience</li> <li>• Completed four WSQ/NSRS courses in environmental cleaning including washroom cleaning</li> <li>• Maintained toilets at St Anthony's Primary School which was awarded Gold STAR under the STAR (Sustaining Toilets As Restrooms) Awards Programme</li> </ul>
10	Mdm Yeo Soh Hon <PCF Sparkletots Preschool @ Chua Chu Kang Blk 10>		<ul style="list-style-type: none"> <li>• 19 years of cleaning experience</li> <li>• Completed on-site training conducted by the Restroom Association (Singapore)</li> <li>• Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and Platinum Award for achieving three thumbs-up accreditation under the Happy Toilets @ Preschools programme from 2017-2019.</li> </ul>
11	Mrs Arumugam Devi <LS 2 Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 9 years of cleaning experience</li> <li>• Completed six NSRS courses in environmental cleaning including washroom cleaning</li> <li>• Maintained toilets at Nan Chiau High School which was awarded Gold STAR under the STAR (Sustaining Toilets As Restrooms) Awards Programme</li> </ul>
12	Mdm Sim Teck Kim <LS 2 Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 8 years of cleaning experience</li> <li>• Completed six NSRS courses in environmental cleaning including washroom cleaning</li> <li>• Maintained toilets at Nan Chiau High School which was awarded Gold STAR under the STAR (Sustaining Toilets As Restrooms) Awards Programme</li> </ul>

13	Mr Chithrasenan A/L Speedaran <Springmount Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 5 years of cleaning experience</li> <li>• Maintained 5 &amp; 6-star Happy toilets at The Shoppes at Marina Bay Sands</li> <li>• Attended five WSQ courses in environmental cleaning including washroom cleaning</li> </ul>

## **INDIVIDUAL**

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
14	Ms Emma Chan Yi Zhen	LOO Kidz	Student, Chongfu School	<ul style="list-style-type: none"> <li>• Student leader who led the team in planning and executing restroom decorations, poster designs and logistics including conceptualising the theme of the restroom decorations</li> <li>• Conducted assembly sharing to educate everyone to upkeep the maintenance of the toilets in the school</li> <li>• Undertook cleaning tasks and took ownership of her school environment</li> </ul>
15	Ms Shuanne Seah		Student, Convent of the Holy Infant Jesus (CHIJ) Kellock	<ul style="list-style-type: none"> <li>• An active member of the 'Friend of Singa' programme and led her team to create restroom etiquette teaching slides for the prefects to present to all the Primary 5 and 6 classes</li> </ul>

			<ul style="list-style-type: none"> <li>• Presented the restroom etiquette teaching slides to Primary 4 students</li> <li>• Carried out cleaning routine, spring cleaning and canteen keepers' duties in school</li> </ul>
16	Mr Taylor Kenneth James Tadas	Student, Park View Primary School	<ul style="list-style-type: none"> <li>• Undertook restroom assessments and provided feedback to the school to improve the standard of the restrooms</li> <li>• Shared good restroom etiquette with the school during assembly including to show gratitude to cleaning attendants for their efforts in restroom cleaning</li> </ul>
17	Ms Tricia Chan Chu Yi	Student, West Wood Primary School	<ul style="list-style-type: none"> <li>• An active Green Club member who undertook daily restroom inspections using self-created inspection charts and brief the school on findings to encourage the school to practise good restroom etiquette.</li> <li>• Volunteered to present at the first Pre-Assembly Moment sharing session on restroom etiquette to the school</li> <li>• Organised activity to appreciate restroom attendants to purchase fruit packages for them</li> <li>• Conducted educational outreach to the elderly from SilverAce Eldercare Centre and to MOE Kindergarten pupils</li> </ul>

## **BEST HAPPY TOILET**

The following toilets under the Happy Toilet Programme (HTP) are awarded for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
18	21 Street Eating House	Coffee Shop	5-Star	96 / 108	Selected among 30 HTP coffee shops
19	Kopitiam - National University Hospital Main Building Lobby	Food Court	5-Star	98 / 108	Selected among 15 HTP food courts
20	Pasir Ris Central Hawker Centre	Market & Food Centre	5-Star	100 / 108	Selected among 41 HTP market & food centres
21	Bukit Panjang Integrated Transport Hub	Public Transport	5-Star	99 / 108	Selected among 144 HTP public transport hubs & stations
22	The Shoppes at Marina Bay Sands, Zone 4 Basement 1	Shopping Centre	6-Star	104 / 108	Selected among 311 Happy Toilets at 36 Shopping Centres
23	The Shoppes at Marina Bay Sands, Zone 4 Basement 1	Happy Toilet of the Year	6-Star	104 / 108	Selected among 1282 Happy Toilets islandwide

## **PLATINUM HAPPY TOILET PRESCHOOLS (IN ALPHABETICAL ORDER)**

S/N	Recipient	Remarks
24	Agape Little Uni. (Jurong West)	<p>Preschools awarded the highest Three Thumbs-up accreditation for <b><u>three consecutive years</u></b> under the Happy Toilets @ Preschool Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> <li>1. Design phase - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</li> <li>2. Maintenance phase - On-site training for caretakers and housekeepers on dos and don'ts of preschool and restroom cleaning</li> <li>3. Education phase - Hygiene talks/activities for preschoolers and hygiene workshops for teachers or hygiene talks for parents/guardians</li> </ol>
25	Agape Little Uni. (Kallang)	
26	Holy Family Kindergarten	
27	PCF Sparkletots Preschool @ Chua Chu Kang Blk 10	
28	Yuvabharathi International School Montessori	

## **PLATINUM & GOLD STAR SCHOOLS (IN ALPHABETICAL ORDER)**

S/N	Recipient	Remarks
<b>Gold STAR Schools</b>		
29	APSN Katong School	Schools are awarded the highest Gold STAR accreditation under the STAR (Sustaining Toilets As Restrooms) Awards Programme when they complete all three phases.
30	Bedok Green Primary School	
31	Bendemeer Primary School	
32	Concord Primary School	Schools with Gold STAR accreditation for <b><u>three consecutive years</u></b> are awarded the Platinum STAR.
33	Convent of the Holy Infant Jesus (CHIJ) Kellock	
34	CHIJ Our Lady Queen of Peace	The three phases are as follows:  1. Education & Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects: - Decorating / enhancing the washrooms - Cleaning attendants' appreciation activities - Creating educational/awareness material for an exhibition - Conducting surveys or case studies - Creating videos or web content - Inspecting their own washrooms and providing feedback - Holding assembly talks in school or at other establishments  2. Maintenance & Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.  3. Design & Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.
35	Fern Green Primary School	
36	Frontier Primary School	
37	Qihua Primary School	
38	Waterway Primary School	
39	Woodlands Ring Primary School	
<b>Platinum STAR Schools</b>		
40	Bukit View Primary School	
41	Jiemin Primary School	
42	Northland Primary School	
43	Oasis Primary School	
44	Park View Primary School	