

## ORGANISATION

S/N	Recipient	Type	Description of Achievements
1	Housing & Development Board	Public Sector	<ul style="list-style-type: none"> <li>Happy Toilet accreditation for most of its neighbourhood shopping centres. 96 Happy Toilets at 22 shopping malls rated at least 4 stars.</li> <li>Venue sponsorship of 7 of its neighbourhood shopping centres for LOO (Let's Observe Ourselves) Carnival &amp; Exhibition 2015 to commemorate World Toilet Day.</li> </ul>
2	National Library Board	Public Sector	<ul style="list-style-type: none"> <li>22 Happy Toilets rated 5 stars for 5 consecutive years since 2010.</li> <li>Adaptation of technologies to track traffic and ensure toilets are inspected regularly.</li> </ul>

## CLEANING INDUSTRY

S/N	Recipient	Type	Description of Achievements
3	Transquest Supplies & Co. Pte Ltd	Cleaning Service Provider	<ul style="list-style-type: none"> <li>Accredited Clean Mark Gold Award by the National Environment Agency.</li> <li>ISO 14001 and 18001 certification, OHSAS (Occupational Health and Safety Management Systems) 18001 certification.</li> <li>Initiated Happy Toilet accreditation of 17 SMRT stations with the support of SMRT Corporation.</li> </ul>
4	Mdm Quek Ai Yian <Chang Seng Service Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>15 years of restroom-cleaning experience.</li> <li>Nominated by Evergreen Secondary School.</li> <li>Attained NSRS certificate in Clean Sanitary Fixtures, Fittings and Toilet Floors.</li> <li>She proactively assisted her peers after completing her task. As a senior, she</li> </ul>

			imparted the necessary skills and knowledge to new colleagues.
5	Mdm Bahiyah Binte Shuiab <Horsburgh Integrated Services Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 4 years of restroom-cleaning experience.</li> <li>• Maintaining 4-Star Happy Toilets at Tampines Polyclinic since 2010.</li> <li>• Completed WSQ Demonstrate Understanding of the Local Cleaning Industry Environment.</li> <li>• Promoted to team leader for her good performance.</li> </ul>
6	Mdm Nornasah Binte Kala Khan <Horsburgh Integrated Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 6 years of restroom-cleaning experience.</li> <li>• Maintaining 4-Star Happy Toilets at Pasir Ris Polyclinic since 2009.</li> <li>• Recognised as an outstanding cleaning attendant by clinic executive of Pasir Ris Polyclinic for her good performance.</li> </ul>
7	Mr Chua Chin Hock <Ramky Cleantech Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 19 years of restroom-cleaning experience.</li> <li>• Nominated as Best Cleaner for Ramky Cleantech Services Annual Awards 2014.</li> <li>• Maintaining toilets at Changi Airport.</li> </ul>
8	Mr Ong Soo Ann <Ramky Cleantech Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 19 years of restroom-cleaning experience.</li> <li>• Nominated as Best Cleaner on International Cleaners Day 2015.</li> <li>• Maintaining toilets at Changi Airport.</li> </ul>
9	Mr Yee Fei Mun <Ramky Cleantech Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 17 years of restroom-cleaning experience</li> <li>• Maintaining toilets at Changi Airport</li> <li>• Received an Extra Mile Award given by Changi Airport in 2013 and received compliments from a passenger</li> </ul>

			<ul style="list-style-type: none"> <li>• Honest and upright - On 3 separate occasions, returned 2 wallets and a watch to the Lost &amp; Found counter.</li> </ul>
10	Mdm Aw Bee Hong <Transquest Supplies & Co. Pte Ltd	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 3 years of restroom-cleaning experience</li> <li>• Maintaining 4-Star Happy Toilets at MRT stations since 2009</li> <li>• Completed 5 WSQ modules including Perform Basic Cleaning of Washrooms</li> </ul>
11	Mr Eu Kim Chuan <Transquest Supplies & Co. Pte Ltd>		<ul style="list-style-type: none"> <li>• 3 years of restroom-cleaning experience</li> <li>• Maintaining 4-Star Happy Toilets at MRT stations since 2009</li> <li>• Completed 5 WSQ modules including Perform Basic Cleaning of Washrooms</li> </ul>
12	Mr M S Kamaludin <Transquest Supplies & Co. Pte Ltd>		<ul style="list-style-type: none"> <li>• 3 years of restroom-cleaning experience</li> <li>• Maintaining 4-Star Happy Toilets at MRT stations since 2009</li> <li>• Completed 5 WSQ modules including Perform Basic Cleaning of Washrooms</li> </ul>
13	Mr Tan Buck Chwee <Transquest Supplies & Co. Pte Ltd>		<ul style="list-style-type: none"> <li>• 3 years of restroom-cleaning experience</li> <li>• Maintaining 4-Star Happy Toilets at MRT stations since 2009</li> <li>• Completed 5 WSQ modules including Perform Basic Cleaning of Washrooms</li> </ul>

## **INDIVIDUAL**

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
14	Mr Syed Ali Hasnain	Star Volunteer	Project Manager  Web Design Singapore Pte Ltd	<ul style="list-style-type: none"> <li>• A regular in conducting mystery audits at Happy Toilets.</li> <li>• Assisted in setting up exhibitions for the LOO Carnival event at 7 HDB neighbourhood shopping centres.</li> </ul>
15	Mr Chris Koh Kok Chew	Star Eco-Assessor	Retiree	<ul style="list-style-type: none"> <li>• Has checked and assessed more than 1,000 Happy Toilets since joining as Certified Eco-Assessor in April 2011.</li> </ul>

## **BEST HAPPY TOILET**

The following toilets under the Happy Toilet Programme (HTP) are selected for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
16	21 Street Eating House	Coffee Shop	5-Star	96 / 108	Selected among 30 HTP coffee shops
17	Kopitiam - National University Hospital	Food Court	5-Star	98 / 108	Selected among 36 HTP food courts
18	Serangoon Garden Market	Market & Food Centre	4-Star	94 / 108	Selected among 59 HTP market & food centres
19	Jurong Point Shopping Centre JP1, Level 2 Kids Toilet	Shopping Centre	5-Star	98 / 108	Selected among 340 Happy Toilets at 41 Shopping Centres
20	Health Sciences Authority, Level 1	Happy Toilet of the Year	5-Star	102 / 108	Selected among 1129 Happy Toilets islandwide

## **THREE THUMBS-UP PRESCHOOLS (IN ALPHABETICAL ORDER)**

S/N	Recipient	Remarks
21	Changi General Hospital Childcare Centre	<p>Preschools awarded the highest Three Thumbs-up accreditation under the Happy Toilets @ Preschool Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> <li>1. Design phase - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</li> <li>2. Maintenance phase - On-site training for caretakers and housekeepers on dos and don'ts of preschool and restroom cleaning</li> <li>3. Education phase - Hygiene talks and activities for preschoolers and hygiene workshops for teachers or hygiene talks for parents/guardians</li> </ol>
22	Cherie Hearts @ Upper Thomson	
23	My First Skool @ Blk 66 Kallang Bahru	
24	PCF Sparkletots Preschool @ Hong Kah North Blk 750	
25	PCF Sparkletots Preschool @ Jalan Kayu Blk 987C	
26	PCF Sparkletots Preschool @ Queenstown Blk 145	
27	PCF Sparkletots Preschool @ Woodlands Blk 652	
28	The Salvation Army Bukit Batok East Child Care Centre	
29	The Salvation Army Bukit Panjang Child Care Centre	

## **GOLD STAR SCHOOLS (IN ALPHABETICAL ORDER)**

S/N	Recipient	Remarks
30	Bukit View Primary School	<p>Schools awarded the highest Gold Star accreditation under the STAR (Sustaining Toilets As Restrooms) Awards Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> <li>1. Education &amp; Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects: <ul style="list-style-type: none"> <li>- Decorating / enhancing the washrooms</li> <li>- Cleaning attendants' appreciation activities</li> <li>- Creating educational/awareness material for an exhibition</li> <li>- Conducting surveys or case studies</li> <li>- Creating videos or web content</li> <li>- Inspecting their own washrooms and providing feedback</li> <li>- Holding assembly talks in school or at other establishments</li> </ul> </li> <li>2. Maintenance &amp; Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.</li> <li>3. Design &amp; Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</li> </ol>
31	Concord Primary School	
32	Geylang Methodist Primary School	
33	Global Indian International School (East Coast)	
34	Holy Innocents' Primary School	
35	Jiemin Primary School	
36	Qifa Primary School	
37	Qihua Primary School	
38	St. Anthony's Primary School	
39	Unity Primary School	