

# ORGANISATION

S/N	Name of Organisation / Person	Type	Description of Achievements
1	Rentokil Initial (Singapore) Pte Ltd	Private Sector	<ul style="list-style-type: none"> <li>• Committee member of the Inter Agency Working Committee on Public Toilets and present hygiene talk to other members in 2009.</li> <li>• In 2009, adopt Model Restrooms strategically selected from each of the five Community Development Councils (CDCs) areas along with adding a private school. They are Zhangde Primary School (Central CDC), Si Ling Primary School (North West CDC), Meridian Primary School (North East CDC), Yew Tee Primary School (South West CDC), Geylang Methodist Primary School (South East CDC) and DPS International School. Deep treatment, surface sanitation and mass hand-washing exercise were conducted during the adoption exercise.</li> <li>• This year, collaborate with RAS at more than 10 events such as the Clean &amp; Green Singapore events and World Toilet Expo by offering hand hygiene exhibits and giveaway collaterals.</li> <li>• This year, collaborate with RAS to showcase RAS Learning Pavillion at 6 libraries offering hand hygiene exhibits and free giveaway collaterals.</li> <li>• Platinum sponsor of the LOO Carnival.</li> </ul>
2	Singapore Zoo	Private Sector	<ul style="list-style-type: none"> <li>• 5-star restrooms at the zoo since 2003.</li> <li>• Venue sponsor of LOO Campaign 2008.</li> <li>• LOO Awards recipient in 2009.</li> </ul>
3	Tiong Seng Contractors Pte Ltd	Private Sector	<ul style="list-style-type: none"> <li>• Happy Toilet participation at 4 construction sites in 2009 including the most recent 5-star toilet at Volari Condominium project at Balmoral Road.</li> <li>• Invited RAS to give restroom etiquette talk and training session to inspect restrooms.</li> </ul>

S/N	Name of Organisation / Person	Type	Description of Achievements
4	Housing & Development Board (HDB)	Public Sector	<ul style="list-style-type: none"> <li>• Committee member of the Inter Agency Working Committee on Public Toilets</li> <li>• Invited RAS to do a presentation to their designers for the first batch of toilets to be upgraded to at least meet a 4-star rating. 65 sets of toilets at 14 HDB Shopping Centres will eventually be rated under the Happy Toilet Programme. So far, 20 toilets from 6 of their shopping centres have been awarded 5-stars.</li> <li>• Dawson Place shopping centre, which is under the HDB, has also been selected as the best shopping centre with 5-star Happy Toilets.</li> </ul>
5	National Library Board (NLB)	Public Sector	<ul style="list-style-type: none"> <li>• 5-star Happy Toilet at the National Library Building, library with 5-star toilets for the first time.</li> <li>• RAS Learning Pavilion – exhibiting now at the Carnival from 3-5 December – at 6 libraries from April to November.</li> <li>• Contractors and cleaners attended the training session conducted by RAS in October to be trained as Volunteer Eco-Assessors (VEA) to inspect restroom cleanliness.</li> <li>• Venue sponsor of the LOO Carnival.</li> </ul>
6	Holy Innocents' Primary School	Education Sector	<ul style="list-style-type: none"> <li>• Participated in RAS school education programme since 2005.</li> <li>• Hosted Thai Health Ministry Officials' visit in 2008 to showcase its nicely-decorated toilets.</li> <li>• Awarded Gold award for RAS school education programme in 2009.</li> <li>• LOO Awards recipient in 2009.</li> <li>• Conducted 2 outreach programmes to help spread the message of clean toilets at Jamiyah Children's Home in March 2010 and the Pertapis Children's Home in May 2010.</li> </ul>

S/N	Name of Organisation / Person	Type	Description of Achievements
7	Park View Primary School	Education Sector	<ul style="list-style-type: none"> <li>• Gold award for RAS school education programme - 4 consecutive years (2006 - 2009).</li> <li>• Share RAS school education programme with 2 schools - Khong Hwa Primary School and Tao Nan School.</li> <li>• Assign P6 classes to design restrooms as post-PSLE activity</li> <li>• The school roped in stakeholders like Parents Support Group, teachers and students from various levels, apart from the Green Society members (main drivers of Happy Toilet), to contribute towards the projects.</li> <li>• School attendants were briefed regularly by Operations Manager on maintenance and cleanliness issues in the toilets.</li> <li>• Students directly involved in the project were given CIP hours and certificates as a form of recognition for their efforts and contributions.</li> </ul>
8	Zhenghua Primary School	Education Sector	<ul style="list-style-type: none"> <li>• RAS school education programme has become part of its Primary 5 Health Education level project and assessment annually.</li> <li>• Gold award for RAS school education programme in 2008 and 2009.</li> <li>• Using recycling materials i.e. toilet rolls to decorate the toilets so as to promote care for the environment.</li> <li>• Invited RAS to the Bukit Panjang Community Racial Harmony Day cum Arts Festival at the Zhenghua Open House to share on good restroom etiquette with the community of Bukit Panjang.</li> <li>• Water saving taps and energy saving light sensors installed in all toilets</li> </ul>

## CLEANING INDUSTRY

S/N	Name of Organisation / Person	Category	Description of Achievements
1	Campaign Complete Solutions Pte Ltd	Cleaning Contractor	<ul style="list-style-type: none"> <li>5-Star Happy Toilet Award for public toilet at Blk 630 Bedok Reservoir Road (Market &amp; Food Court) in May 2009 - Apr 2010.</li> </ul>
2	Mr Lee Eng Chong / Ang Mo Kio - Yio Chu Kang Town Council	Cleaner	<ul style="list-style-type: none"> <li>Best Cleaner Public Toilets (Central Singapore) 2009.</li> <li>Ang Mo Kio-Yio Chu Kang Town Council Best Toilet Manager Award for toilet at Mayflower Market &amp; Food Centre (NEA) Nov 2009.</li> <li>Happy Toilet - 5 Stars Award (Restroom Association) July 2009.</li> </ul>
3	Mdm Tserng Cherng Niu / Lian Cheng Contractor	Cleaner	<ul style="list-style-type: none"> <li>First Prize Winner of Best Restroom Caretaker Awards (Oct 2009 to Dec 2009) organised by West Coast Town Council</li> </ul>
4	Ms Susanti Wu Wan Qin / Aljunied Town Council	Cleaner	<ul style="list-style-type: none"> <li>Toilets under her care have achieved a 4 or 5 star rating for four times, respectively in Year 2003, 2004, 2007 &amp; 2009 since the toilets were renovated in 2003.</li> <li>A mother of 3 chose to take up her family's "legacy" in cleaning public toilets. She took over this cleaning job from her now 80 year old mother.</li> <li>Self managed by Mdm Susanti instead of a cleaning management company.</li> <li>Works diligently from 5.00am to 10.30pm daily with only a day of rest on the first day of Chinese New Year, without a word of complaint.</li> </ul>

# INDIVIDUAL

S/N	Nominated Person	Type	Occupation / Designation	Description of Achievements
1	Mr Choo Ching Hoi	Individual	Operations Manager / Jiemin Primary School	<p>His contributions have helped the school to achieve the following:</p> <ul style="list-style-type: none"> <li>• Jan 2008-Dec 2008: School Education Programme - GOLD certification by RAS</li> <li>• Jan 2009-Dec 2009: School Education Programme - GOLD certification by RAS</li> <li>• Jan 2010-Dec 2010: School Education Programme - GOLD certification by RAS</li> </ul>
2	Mr Ramachandran Nair	Individual	Operations Manager / Northland Primary School	<ul style="list-style-type: none"> <li>• Contributed in numerous meeting at RAS to provide feedback on the Happy Toilet Programme and suggestions for improvements.</li> <li>• In 2005, suggested amending the PRIME Handbook to include toilet layout for school toilets as suggested by RAS. In this way the toilet design could be incorporated into the toilet design from the beginning.</li> <li>• In 2005, getting RAS school education programme started in Northland Primary School</li> <li>• In 2005, getting all Cleaning Contractors to be trained by RAS and also Cleaning Company to provide the cleaners with the correct cleaning equipment and washing chemical.</li> <li>• In 2006, started with 2 toilets and receive certification from RAS.</li> <li>• In 2007, involved whole school by assigning each class a toilet and encouraged them to clean up for an Inter Class Best Toilet Competition. Judges were made up of Vice-Principal, OMs, Parents and Admin Staff (6 Judges). The pupils and staff took the competition seriously and it created interest in RAS and their school programme. Parents were also involved by assigning two toilets to the Parent Volunteers.</li> <li>• From 2007 to 2009, 29 toilets receive certification from RAS.</li> <li>• In 2009, Northland Primary School was awarded the First LOO Award.</li> </ul>

## **BEST 5-STAR HAPPY TOILET**

S/N	Name	Type	Description of Achievements
1	21 Street Eating House	Coffee Shop	<ul style="list-style-type: none"> <li>• First coffee shop in Singapore to achieve 5-star ratings for its restrooms</li> <li>• One of the filming locations for “On the Beat, 都是大发现” programme, Channel U's most popular magazine-style infotainment programme, which was aired on 10th August 2010.</li> </ul>
2	Blk 628 Ang Mo Kio Ave 4 Market & Food Centre	Market & Food Centre	<ul style="list-style-type: none"> <li>• One of the filming locations for “On the Beat, 都是大发现” programme, Channel U's most popular magazine-style infotainment programme, which was aired on 10th August 2010.</li> </ul>
3	Dawson Place	Shopping Centre	<ul style="list-style-type: none"> <li>• The HDB shopping centre with adopting the one-stop concept of hand washing and drying i.e. users can wash their hands and dry their hands without moving about.</li> </ul>
4	Rivervale Mall NTUC Foodfare	Food Court	<ul style="list-style-type: none"> <li>• The first NTUC Foodfare food court with 5-star rating. It is also the first food court in the North East district of Singapore to achieve 5-star rating for its restrooms.</li> </ul>
5	Night Safari East Lodge Restroom	Happy Toilet of the Year	<ul style="list-style-type: none"> <li>• The best 5-star restroom in 2010</li> <li>• RAS receive 50 nominations from visitors who had used the restroom.</li> </ul>

## **STAR CERTIFIED ECO-ASSESSOR**

S/N	Nominated Person	Type	Occupation / Designation	Description of Achievements
1	Mr John Loh	Star Certified Eco Assessor	Star Certified Eco Assessor	Has checked and assessed more than 50 Happy Toilets since joining as our Certified Eco-Assessor in March last year.

## **STAR VOLUNTEER**

S/N	Nominated Person	Type	Occupation / Designation	Description of Achievements
1	Mr Douglas Melvin Sim	Star Volunteer	Volunteer	Volunteered for at least 5 community events since joining as our volunteer in May last year.