

Online Only - Nominations open for inaugural LOO awards

Letter from Emerson Hee, For President, Restroom Association (Singapore)

08:40 PM Sep 25, 2009

We refer to "The toilet that never gets fixed" (Sep 24) The Restroom Association (Singapore) or RAS would like to commend Mr David Soh Jin Hoe for his tireless efforts in providing his feedback. We believe that the three key players to clean and working toilets are users, contractors and cleaners, and owners and operators. Considerate and responsible users should emulate Mr Soh's commitment to highlight defects to the owners, operators, contractors or cleaners. Contractors and cleaners should also feedback to their owners and operators if they spot any defects. Owners and operators should then take prompt action to ensure such defects are remedied. Public toilets will always stay clean and functional when everyone acts responsibly.

We would be more than happy to work with the above-mentioned Community Club (CC) or any other CCs to ensure that all visitors continue to enjoy their high-quality facilities. Recently, a CC has gone the extra mile to engage our service to assess their toilets for our Happy Toilet Programme (HTP) - download our HTP booklet at <http://www.toilet.org.sg/docs/HTPBrochure.pdf> - and they will be the first CC in Singapore with Happy Toilets. We would like to encourage more CCs to come forth and emulate their commitment.

We would also like to take this opportunity to invite the public to start nominating committed toilet owners, operators, contractors, cleaners and individuals for our inaugural LOO Awards 2009 - visit our website at www.toilet.org.sg for more nomination details - to recognise their contributions in helping Singapore achieve a world recognised standard of restroom cleanliness.

We thank the above-mentioned writer for his feedback. The public can share their views online or download our feedback form from our website. They can also e-mail to mysay@toilet.org.sg or SMS to 9770-LOOS (9770-5667).