

Vandalism hampering maintenance efforts at Bukit Batok market toilets

WE THANK Mrs Lim-Sin Chey Cheng for her Forum Online letter "Safety and health concerns about Bukit Batok market" on Monday.

Mrs Lim-Sin had brought up the matter that excessive display of goods by stallholders impedes the smooth flow of pedestrian traffic and that the public toilets need to be better maintained.

We share her concerns for the well being of our residents and would like to share that checks are carried out regularly to ensure that stallholders display their goods within the designated display area. In view of the feedback, we will monitor the situation closely and take enforcement action against recalcitrant stallholders.

As for the public toilets, it is open for use 24 hours a day. The long hours coupled with frequent acts of vandalism have somewhat hampered maintenance efforts. Having said that, we acknowledge that the hygiene standard of the toilets needs to be improved. We are currently in talks with the merchants to explore the feasibility of reducing the operational hours or limiting the usage of the toilets to tenants only so as to allow for better management and maintenance. The public will still have access to the toilets of the nearby coffee shops.

Once again, we thank Mrs Lim-Sin for her feedback and would like to invite her to contact our property manager Tham Yew Thong on 6899-5502 if she has further feedback to share.

Members of the public are also welcome to provide their feedback or share their concerns by contacting us on 6561-2222 or e-mail enquiry@jrtc.org.sg.

Ho Tian Poh

General Manager

Jurong Town Council