

Employers urged to be fair

Ministry takes serious view of unreasonable conditions and arrangements

Letter from Farah Abdul Rahim (Ms)
Director, Corporate Communications,
Ministry of Manpower

WE THANK Ms Jessie Chong and Mr Arthur Lim for sharing their experiences (Oct 19 and 21).

Employers should deal with their employees fairly and reasonably in all employment matters. If specific work arrangements are required due to the nature of the job, employers should communicate such arrangements to their employees clearly.

The Ministry of Manpower (MOM) takes a serious view of employers who subject their employees to unreasonable employment conditions and arrangements.

The ministry conducts investigations of all complaints relating to employees' well-being.

The ministry has requested TODAY to get in touch with the letter writers and we are waiting for their response. We advise both Ms Chong and Mr Lim to email us at mom_lrd@mom.gov.sg or call the MOM



hotline at 6438 5122 so that we can initiate investigations into the cases and take appropriate action. Members of the public are also urged to provide information to the ministry if they are aware of cases of unreasonable employment conditions.

Cleaning is one of the sectors in which the ministry conducts proactive audits to check on and enforce employment terms

and conditions. The ministry also engages the industry associations, cleaners and their employers directly to educate them on their employment rights and obligations.

To reach out to cleaners and their companies, the ministry is collaborating with NTUC's Unit for Contract and Casual Workers, the Central Provident Fund Board, the Workforce Development Agency and industry partners to organise regular forums, seminars and workshops.

Beyond employment rights and obligations under the Employment Act, the workers are also informed about training opportunities, skills upgrading, Workfare benefits and other related matters.

We hope that through these efforts, employees working in the cleaning industry can enjoy better working conditions and upgrade themselves to earn a higher income.

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