

No action taken on toilet repair feedback

TWO months ago, I visited Bishan Community Club. While I was using the ground-floor toilet near the multi-purpose hall, I noticed that one of the taps as well as a urinal were not working and were wrapped in plastic sheets. The soap dispenser was also broken.

Thinking the management would repair them later, I left the toilet after washing my hands.

Two weeks ago, when I visited the toilet, I found the repairs had not been carried out. I went to the constituency office and was referred to the manager in charge. When I told her about the situation, she assured me she would look into it immediately.

On Monday, when I visited the toilet, I was disappointed to find the repairs had still not been done. I wonder if my feedback has fallen on deaf ears.

The toilet is heavily used by both residents and recreation club members, and defects should be fixed, especially if feedback has been given.

I hope someone can look into the maintenance and repairs of the toilet.

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