

## A mum's baby-room woes

AS A mother of a two-year-old, I am a frequent user of nursing/parents' rooms in shopping malls.

Although supposed to be used strictly for nursing, I have noticed retail staff from the malls use these rooms to access the hot water dispenser.

Last Friday, as I was changing my child's diapers in the nursing room in Velocity@Novena Square, retail workers streamed in regularly to wash their bottles and refill them. Not one uttered an apology.

I have also encountered mall cleaners sitting on the padded changing tables, apparently having a chat or resting as the rooms were not being used.

Perhaps the malls could consider installing a hot water dispenser for mall staff in a central pantry area. I also suspect that they frequently use the nursing rooms because they are usually cleaner and better done up.

**Lim Pui Bee (Ms)**