

Pool swamped by YOG spillover: SSC

Letter from Jose Raymond

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WE THANK Mr Roy Lim for his letter, "Host of problems at Jurong East Swimming Complex" (Aug 14). We regret to learn of his experience at the Jurong East Swimming Complex during his visit.

The overcrowding situation in the shower area was caused by a significant increase in visitors due to the temporary closure of the Jurong West Swimming Complex for the Youth Olympic Games.

The missing shower head in the male bathroom was a result of public vandalism and we are currently in the midst of having the shower head replaced. Moving forward, signs will be put up to inform the public of any ongoing maintenance or reparation works. We would also like to seek the public's assistance to look out for any act of vandalism and inform our staff promptly so that preventive actions can be taken.

We have also employed additional cleaning resources and have increased the frequency of cleaning the toilets and

bathrooms with immediate effect. We are also currently reviewing the ventilation system to improve the air circulation. These added measures are taken to tackle problems such as the unpleasant odour from the urinals and toilet cubicles and the lack of ventilation in the toilets as a result of the increased number of visitors to the complex.

We will continue to conduct frequent checks on our facilities and will also look into improving our operations in the long run.

We appreciate Mr Lim's feedback and look forward to his continued patronage of our sports facilities.