



17 November 2017

RESTROOM ASSOCIATION (SINGAPORE) LAUNCHES SANIGIVES

SaniGives is an initiative to show kindness and recognition towards cleaning attendants

1. At the ninth LOO (Let's Observe Ourselves) Awards ceremony held at Our Tampines Hub to commemorate World Toilet Day, the Restroom Association (Singapore) or RAS launches SaniGives (**Annex A**) which literally means "Giving for Sanitation". It is an initiative to raise public awareness about showing kindness and recognition towards fellow cleaning attendants.

2. Under the SaniGives initiative, individuals can be SaniGivers to:

- Buy products and services from fundraising partners
- Give donations to fund appreciation activities
- Help volunteer in appreciation activities

The SaniGives tagline, "Buy · Give · Help", urges all individuals to be SaniGivers to take some or all of the above actions. They can choose to BUY products from RAS partners (**Annex A**), which will either make a donation to the RAS, for every purchase made by the individuals, and/or give discounts to RAS donors. SaniGivers can visit www.giving.sg/RestroomAssociation to GIVE donations to the RAS. They also have the option to either HELP to volunteer in any upcoming appreciation activities organised by the RAS or involve their friends to organise appreciation activities on their preferred dates. The public can visit www.toilet.org.sg/sanigives for more details or download the LOO (Let's Observe Ourselves) Whiz toilet-cleaning mobile game from Apple App Store or Google Play Store and browse for more information about SaniGives from the game's menu.

3. During the award ceremony, Guest-of-Honour Mr Desmond Choo, Mayor of North East CDC presents the awards to a total of 42 recipients (**Annex B**). The recipients include preschools and schools.

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About Restroom Association (Singapore)

The vision of the Restroom Association (Singapore) or RAS is A Gracious Society Embracing Excellence in Restroom Culture. Started in 1998 as a non-profit organisation, RAS is dedicated to building an excellent restroom culture by actively engaging owners, the cleaning industry and users to play their part. Some of its programmes or activities – supported by the National Environment Agency (NEA) – initiated and conducted include the Happy Toilet Programme, Happy Toilets @ Preschools Programme, STAR (Sustaining Toilets As Restrooms) Awards Programme, Eco-Assessor Programme and LOO (Let's Observe Ourselves) Carnival & Awards. RAS is a strategic partner in national community events like Clean & Green Singapore and is also a founding member of the World Toilet Organization and the Keep Singapore Beautiful Movement.

About World Toilet Day

World Toilet Day is observed annually on 19 November since 2001. This international day of action aims to break the taboo around toilets and raise global awareness of the daily struggle for proper sanitation that a staggering 2.5 billion people face. In a bid to make sanitation for all a global development priority, the United Nations General Assembly designated 19 November as World Toilet Day on 24 July 2013.

Glossary of Chinese Terms (In alphabetical order)

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|---|-----------|
| • Happy Toilets @ Preschools Programme | 康乐公厕学前计划 |
| • LOO (Let's Observe Ourselves) Awards | 卫浴文化奖 |
| • President Tan Puay Hoon | 会长陈培芬 |
| • SaniGives | 卫浴捐献计划 |
| • SaniGivers | 卫浴捐献者 |
| • Restroom Association (Singapore) | 新加坡卫浴文化协会 |
| • STAR (Sustaining Toilets As Restrooms) Awards Programme | 星级公厕校园计划 |
| • SurveyMonkey | 美猴调查 |
| • World Toilet Day | 世界厕所日 |

ANNEX A

SaniGives

Introduction

SaniGives, "Giving for Sanitation", is an initiative launched on 17 November 2017 at Our Tampines Hub by the Restroom Association (Singapore) or RAS.

The objective of this initiative is to raise public awareness about showing kindness and recognition towards our fellow cleaning attendants. This initiative encourages all individuals to give their donations and/or their time to volunteer in activities to appreciate the attendants.

All public donations, which are tax-deductible, will be used to purchase grocery vouchers and organise appreciation activities for attendants such as tribute lunches and thank-you gifts.

Background

The concept of SaniGives was introduced to the media on 17 November 2016 at the annual LOO (Let's Observe Ourselves) Awards ceremony after RAS' collaboration with SurveyMonkey revealed the following survey results:

- 8 in 10 respondents expressed their support for fund raising campaigns for cleaning attendants
- 6 in 10 respondents expressed their intent of buying products from companies raising funds for cleaning attendants
- 3 in 10 respondents were undecided buyers with only 1 in 10 not keen to buy them

Details

The tagline, "Buy, Give, and Help" urges all individuals to be SaniGivers to better recognise fellow cleaning attendants by taking actions to:

1. Buy products and services from fundraising partners
2. Give donations to fund appreciation activities
3. Help volunteer in appreciation activities

SaniGivers have the flexible option of taking all or any of the above actions. The five partners (in alphabetical order) are:

- Adkel Solutions – <http://adkel.sg>
Bidet easy washer installed to existing toilet bowls
- Adsec Global – <http://adsecglobal.com/products/ozone/ozone-water/>
Ozone water anti-bacteria products for washing of hands, laundries and vegetables
- Aeora Lab – <https://aeoralab.com/products/>
Pocket-friendly product for toilet users to eliminate their own embarrassing odour
- TOTO Asia Oceania – <http://oceania.toto.com>
Wide range state-of-the-art sanitary wares such as suite collections
- Viso – <https://blueair.com/sq/>
Innovative silent air purifiers without the unwanted noise

ANNEX B

LOO (Let's Observe Ourselves) Awards

Scope

All efforts made by an organisation and individual in promoting and enhancing the standard of restroom cleanliness will be taken into account in the selection of recipients for the awards.

Eligibility

The LOO Awards is open to all organisations and individuals in Singapore.

LOO Awards Categories

There are three (3) LOO Awards categories open for nominations: Organisation, Cleaning Industry and Individual.

- Organisations are selected in the following categories:
 1. Private Sector/Public Sector
 2. Tertiary Institution
- Cleaning Industry is selected in the following categories:
 1. Cleaning Service Provider
 2. Restroom Cleaning Attendant
- Individuals are selected in the following categories:
 1. Private/Public sector individual
 2. Youth (secondary and above)
 3. LOO Kidz (primary)

The following categories are not open for nominations.

- Best Happy Toilets are selected in the following categories:
 1. Coffee Shop
 2. Food Court
 3. Market and Food Centre
 4. Shopping Centre
 5. Happy Toilet of the Year
- Star Volunteer are selected under the Individual category.
- Preschools and schools are selected under Happy Toilets @ Preschools Programme and STAR (Sustaining Toilets As Restrooms) Awards Programme respectively.

ORGANISATION

S/N	Recipient	Type	Description of Achievements
1	CDL Properties Ltd	Private Sector	<ul style="list-style-type: none"> The organisation with the most number of Happy Toilets at 137, for its Republic Plaza office building toilets The first office building with all its toilets accredited as Happy Toilets
2	Ssangyong Engineering & Construction Company Limited	Private Sector	<ul style="list-style-type: none"> Five-star Happy Toilets for its Forest Woods condominium construction site Eco-friendly features: Natural lighting, sensor lighting, dual flushing system and recycled water flushing system

CLEANING INDUSTRY

S/N	Recipient	Type	Description of Achievements
3	A-Force Maintenance Private Limited	Cleaning Service Provider	<ul style="list-style-type: none"> 10 SMRT train stations accredited 4-star Happy Toilets and introduced Happy Toilet Programme to SBS Transit train stations More than 50 cleaning attendants trained in washroom cleaning Accredited National Environment Agency's Clean Mark Silver Award
4	Mrs Fong Lye Yoke <Cherie Hearts @ Charlton>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> 20 years of cleaning experience Attended on-site training conducted by the Restroom Association (Singapore) Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and three thumbs-up accreditation under the Happy Toilets @ Preschools programme

5	Mdm Tan Lian Tee <PCF Sparkletots Preschool @ Limbang Blk 567>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 5 years of cleaning experience • Attended on-site training conducted by the Restroom Association (Singapore) <p>Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and three thumbs-up accreditation under the Happy Toilets @ Preschools programme</p>
6	Ms Tan Joo Hiang <Ramky Cleantech Services Private Limited>		<ul style="list-style-type: none"> • 15 years of cleaning experience • Maintained toilets at Changi Airport • Received commendations from customers, nominated for Best Cleaner Award
7	Mrs Sauro Cresel Devara <Springmount Services Private Limited>		<ul style="list-style-type: none"> • 8 years of cleaning experience • Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands • Attended eight WSQ courses in environmental cleaning including washroom cleaning
8	Mdm Tan Siew Hong <Springmount Services Private Limited>		<ul style="list-style-type: none"> • 4 years of cleaning experience • Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands • Attended four WSQ courses in environmental cleaning including washroom cleaning
9	Ms Saraspathy Balakisna <Springmount Services Private Limited>		<ul style="list-style-type: none"> • 4 years of cleaning experience • Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands • Attended five WSQ courses in environmental cleaning including washroom cleaning
10	Mdm Yu Lee Wah <Springmount Services Private Limited>		<ul style="list-style-type: none"> • 24 years of cleaning experience • Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands • Attended four WSQ courses in environmental cleaning including washroom cleaning

11	Mdm Asmah Bt Samin <Transquest Supplies & Company Private Limited >	Restroom Cleaning Attendant	<ul style="list-style-type: none"> • 5 years of cleaning experience • Maintained 4-star Happy toilets at SMRT train stations • Attended five WSQ courses in environmental cleaning including washroom cleaning
12	Mdm Fadzilah Bt Md Yusop <Transquest Supplies & Company Private Limited >		<ul style="list-style-type: none"> • 5 years of cleaning experience • Maintained 4-star Happy toilets at SMRT train stations • Attended five WSQ courses in environmental cleaning including washroom cleaning
13	Mdm Gloria Yeo Siang Keng <Transquest Supplies & Company Private Limited >		<ul style="list-style-type: none"> • 4 years of cleaning experience • Maintained 4-star Happy toilets at SMRT train stations • Attended five WSQ courses in environmental cleaning including washroom cleaning

INDIVIDUAL

S/N	Recipient	Type	Occupation	Description of Achievements
14	Ms Humaira Binti Firdaus	LOO Kidz	Northland Primary School	<ul style="list-style-type: none"> • Conducted washroom inspections on cleanliness, decoration, layout, suggested improvements and other recommendations • Spoke with fellow students to encourage them in keeping toilets clean and providing suggestions to improve toilet conditions which were immediately implemented
15	Ms Gabrielle Tan Le En		Park View Primary School	<ul style="list-style-type: none"> • An active Art Club member contributing her artwork in her school toilet decorations • Conducted presentation to club members to practise good toilet habits
16	Mr Derek Cheung Kuan Wai	Star Volunteer	Student	<ul style="list-style-type: none"> • Volunteer leader for mystery audits at more than 30 MRT stations, shopping centres and office buildings

BEST HAPPY TOILET

The following toilets under the Happy Toilet Programme (HTP) are selected for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
17	21 Street Eating House	Coffee Shop	5-Star	96 / 108	Selected among 30 HTP coffee shops
18	Kopitiam - National University Hospital Main Building Lobby	Food Court	5-Star	98 / 108	Selected among 21 HTP food courts
19	Our Tampines Hub Hawker Centre	Market & Food Centre	5-Star	96 / 108	Selected among 60 HTP market & food centres
20	The Shoppes at Marina Bay Sands, Galleria Level Basement 1	Shopping Centre	5-Star	100 / 108	Selected among 359 Happy Toilets at 41 Shopping Centres
21	Sentosa Beach Station	Happy Toilet of the Year	5-Star	102 / 108	Selected among 1324 Happy Toilets islandwide

PLATINUM HAPPY TOILET PRESCHOOL

S/N	Recipient	Remarks
22	PCF Sparkletots Preschool @ Telok Blangah Blk 44 (CC)	<p>Preschools awarded the highest Three Thumbs-up accreditation in three consecutive years under the Happy Toilets @ Preschool Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> 1. Design phase - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme. 2. Maintenance phase - On-site training for caretakers and housekeepers on dos and don'ts of preschool and restroom cleaning 3. Education phase - Hygiene talks/activities for preschoolers and hygiene workshops for teachers or hygiene talks for parents/guardians

PLATINUM STAR SCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
23	Bedok Green Primary School	<p>Schools awarded the highest Gold Star accreditation for three consecutive years under the STAR (Sustaining Toilets As Restrooms) Awards Programme for completing all of the following three phases:</p> <p>4. Education & Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects:</p> <ul style="list-style-type: none"> - Decorating / enhancing the washrooms - Cleaning attendants' appreciation activities - Creating educational/awareness material for an exhibition - Conducting surveys or case studies - Creating videos or web content - Inspecting their own washrooms and providing feedback - Holding assembly talks in school or at other establishments <p>5. Maintenance & Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.</p> <p>6. Design & Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</p>
24	Concord Primary School	
25	Geylang Methodist Primary School	
26	Global Indian International School (East Coast)	
27	Qihua Primary School	
28	Riverside Primary School	

GOLD STAR SCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
29	Bukit View Primary School	<p>Schools awarded the highest Gold Star accreditation under the STAR (Sustaining Toilets As Restrooms) Awards Programme for completing all of the following three phases:</p> <p>1. Education & Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects:</p> <ul style="list-style-type: none"> - Decorating / enhancing the washrooms - Cleaning attendants' appreciation activities - Creating materials for an exhibition - Conducting surveys or case studies
30	Convent of the Holy Infant Jesus (CHIJ) Kellock	
31	Convent of the Holy Infant Jesus (CHIJ) Our Lady Queen of Peace	
32	Dazhong Primary School	
33	Frontier Primary School	

34	Global Indian International School (Balestier)	<ul style="list-style-type: none"> - Creating videos or web content - Inspecting washrooms and providing feedback - Holding assembly talks in school or outside <p>2. Maintenance & Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.</p> <p>3. Design & Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</p>
35	Global Indian International School (Queenstown)	
36	Jiemin Primary School	
37	Lakeside Primary School	
38	Northland Primary School	
39	Oasis Primary School	
40	Park View Primary School	
41	Tanjong Katong Primary School	
42	Westwood Primary School	