

Jun 11, 2010

## Action taken to improve toilets at Golden Mile

I REFER to the Forum Online letter by Mr Roland Tan ('Toilet shock at Golden Mile Complex'; May 17). Inspection of the toilets at Golden Mile Complex over the weekend of May 22 and 23 showed that the toilets were poorly maintained. Some of the toilet bowls and basins were stained and this was primarily due to heavy usage by large crowds thronging the complex during weekends.

So the National Environment Agency (NEA) has taken enforcement action against the management and directed them to increase their cleaning frequency on weekdays. A cleaner will also have to be present on site at all times to clean the toilets on weekends.

The management has been further advised to renovate the toilets and they have agreed to do so. In this regard, the NEA will continue to monitor the situation closely.

Members of the public who come across dirty toilets or defective appliances within may call our 24-hour NEA Call Centre on 1800-CALL NEA (1800-2255 632) to provide details for our follow-up action.

**S. Satish Appoo**

**Director, Environmental Health Department**

**National Environment Agency**