

# 35 food shops caught with dirty toilets so far this year

WE REFER to the letter "Appalling toilets with 'OK' labels" (*my paper*, April 24).

To maintain clean public toilets, the cooperation of both the users and the public toilet operator or building management is needed.

Besides providing good infrastructure, public toilet operators or building management must have a good cleaning and maintenance regime. Users, on the other hand, need to act responsibly, with due care and consideration for the next user.

Under the law, public toilet operators or building management are required to provide adequate amenities, such as hand soap and toilet paper. In addition, they also have to ensure that their toilets are maintained in clean and good working condition.

The National Environment Agency (NEA) will continue with its public education programmes to promote good hygiene and sanitation practices.

At the same time, we will not hesitate to take stern action against operators who have failed in their duty to keep their public toilets clean. Since the beginning of this year, we have taken enforcement action against 35 food shop operators for failing to maintain their public toilets.

Members of public can call us at 1800-CALL NEA (1800-225-5632) to alert us of dirty toilets for our follow-up action.

We thank your reader for the feedback and appreciate his concern.

**Mr S Satish Appoo**  
**Director**  
**Environmental Health Department**  
**National Environment Agency**