

## Loo and behold

“The hand soap container was full, the toilet paper rolls were replenished, the floor was dry and the toilet exuded the scent of air freshener.”

**MADAM YUSNITA ALI:** “It was just after midnight on New Year’s Day when I had to use the toilet at a packed Clarke Quay MRT station. Expecting the toilet to be in a mess, I was surprised when I found it well-maintained. The hand soap container was full, the toilet paper rolls were replenished, the floor was dry and the toilet exuded the welcome scent of air freshener. I spotted a cleaner and asked his name. He told me, adding that he was the cleaning supervisor. Keep up the excellent work, Mr Prakash.”