

Checks done to ensure toilet-flushing works

WE REFER to the letter, "Ensure flushes in public toilets work", by Mr Chua Hock Thiam (*my paper*, June 1).

We agree that checks should be conducted on toilet-flushing systems. We revamped our Happy Toilet Programme (HTP) grading system last November - you can download our HTP booklet at <http://www.toilet.org.sg/docs/HTPBrochure.pdf> - to include effectiveness and user satisfaction on top of our existing three main criteria: cleanliness, maintenance and design.

Besides checking whether a toilet-flushing system is working, we also conduct checks on its effectiveness, such as the sensitivity of the flushing sensors.

We would like to encourage

more toilet owners and operators to start participating in the HTP, to ensure that their toilets are equipped with functioning and effective flushing systems.

We would also like to invite like-minded people to join us in our effort to foster a gracious society. The public can send e-mail messages to info@toilet.org.sg to enquire about volunteering opportunities or share their views online, or download our feedback form from our website.

They can also send their e-mail to mysay@toilet.org.sg or SMS to 9770-LOOS (9770-5667).

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For President
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