

DIRTY TOILETS AT CHANGI BEACH PARK

Let's help prevent toilet misuse together

WE REFER to Ms Haindah Abdullah's feedback, "Disgusted by dirty toilets at Changi Beach" (The New Paper, 26 Nov).

The National Parks Board (NParks) is aware of the situation and has increased the frequency of cleansing and inspections.

Repair on the faulty fixtures has also been carried out.

Since taking over the management of the toilet last month, NParks has been working to keep it clean and user-friendly.

However, there have been instances of misuse and abuse of toilet facilities – beverage bottles have been thrown into the toilet bowls, human faeces were found on the floor, and toilet fixtures such as showerheads have been damaged or removed.

Patrols have been stepped up to deter such misuse and abuse.

NParks also appeals to other users to alert park officers when they see such acts being committed.

We agree with Ms Haindah that everyone has a role to play in maintaining the cleanliness of public facilities.

The Restroom Association (Singapore) launched the Loo (Let's Observe Ourselves) Campaign last month, aimed at promoting toilet cleanliness and etiquette among toilet owners, cleaners and users.

NParks, as a participating organisation in the campaign, is working closely with the Restroom Association to keep toilets in the parks clean and functional.

Members of the public are welcome to contribute their feedback or queries to NParks' 24-hour QSM (Quality Service Manager) Helpline at 1800-4717300, or by e-mail to nparks_public_affairs@nparks.gov.sg.

They can also share their views on toilet cleanliness with the Restroom Association (Singapore) via e-mail at mysay@toilet.org.sg or SMS at 9770-LOOS (9770-5667).