

3 stars to a Happy Toilet

Restroom group calls on eating places to commit to providing clean washrooms

Letter by **TAN PUAY HOON**
President, Restroom Association (Singapore)

I REFER to the letters “Clean toilets or lose patrons” (Oct 22) by Roger Poh and “Toilet users should play their part in helping to maintain hygienic conditions” by Jeffrey Law See Beng.

The Restroom Association (Singapore), or RAS, agrees that it is important for eating establishments to have clean restrooms as it could affect the cleanliness of the food served.

In partnership with the National Environment Agency, the RAS has initiated the Happy Toilet Programme – a star-grading system whereby public restrooms are evaluated according to a criteria of design, quality and maintenance. Public toilets with three stars and above are allowed to carry the “Happy Toilet” logo.

This is to provide assurance to the public that these restrooms have attained a satisfactory standard set by the RAS.

Some food centres with star-rated toilets include Market Street Food Centre, Amoy Street Food Centre and Tampines St 11 Round Market.

The RAS strongly encourages all eating establishments to participate in the Happy Toilet Program as a commitment to provide clean restrooms for their patrons.

In order to improve on the toilet behaviour, the RAS has also been implementing the Happy Toilet School Education Programme for pre-schools,



It is important for eating establishments to have clean restrooms as it could affect the cleanliness of the food served.

primary and secondary schools, which has received positive feedback.

As such, we will be rolling out a toilet campaign focusing on public education next year, whereby users are encouraged to be considerate for the next user by treating public toilets in the same fashion as their personal home toilet.

Besides continuing to work with the relevant authorities to improve our public toilets, we would like to encourage like-minded members to join the RAS in our effort towards a gracious society with clean public toilets for everyone. Please visit www.toilet.org.sg for more information.

We thank the public for their feedback. Please continue to share your opinions about local public toilets via email to mysay@toilet.org.sg or SMS to 9770-LOOS (9770 5667).