



East Coast toilets in shocking state

I AM writing to complain on the state of public toilets in the east.

On two occasions, I visited the public toilets along East Coast Parkway and was astonished at their dirty, unkempt and unhygienic state.

On May 24, I was having a late dinner at Carl's Jr at the Playground@Big Splash. The toilets at that eatery were beyond imagination. The female toilet was under renovation so the handicapped toilet was open for public use. I was shocked and disgusted with the toilet as it was dirty and littered. Tissue paper was lying all over the floor and on top of the bin cover, the floor was wet with muddy stains and cleaning equipment was found left haphazardly.

It was apparent there was no cleaning maintenance as the whole toilet was badly littered, dirty and smelly. As it is a fast-food chain of restaurants, I am shocked there was no standard of hygiene in place. Playground@Big Splash is newly renovated as a family-oriented park, so I hope the authorities will take action on the state of cleanliness in the toilets. With the start of the school holidays, I am sure many young children will spend more time in such places with family and friends.

Then on May 25, while having dinner at East Coast Food Village, I was again saddened by the fact that the public toilets there were not up to standard. As a newly renovated hawker centre with toilets given a spruce of new environmental features such as no main door and water-saving taps, alas, the beauty of the toilet stopped there. There was no toilet paper and the soap dispensers were empty. The toilet cubicles were dirty and there was an awful stench in each one. Tissue paper was strewn all over and some cubicle door locks were out of order. There was no proper lighting and most cubicles were in darkness. What has happened to the once new and clean toilets?

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