

# Loo fixed, finally

**Letter from Tay Pen Soo**

*Vice-Chairman, Bishan CCMC*

WE THANK Mr David Soh Jin Hoe for his letter "The toilet that never gets fixed" (Sept 24).

The Bishan Community Club Management Committee (CCMC) has a regular maintenance programme to upkeep its facilities, including the toilets. Defects are reported to the managing agent, which oversees repairs by our appointed contractor. In this instance, there was a breakdown in communication between the two parties resulting in a delay in the repairs.

We apologise for the inconvenience experienced by Mr Soh. The toilet has since been repaired and we are replacing the soap dispensers with heavy duty stainless steel ones which are more durable.

We thank Mr Soh for his feedback and look forward to welcoming him and his family at our community activities. We invite him to call the Bishan East Constituency Office at 6259 4720 if he has further feedback.