

## **ORGANISATION**

S/N	Recipient	Type	Description of Achievements
1	CDL Properties Ltd	Private Sector	<ul style="list-style-type: none"> <li>The organisation with the most number of Happy Toilets at 137, for its Republic Plaza office building toilets</li> <li>The first office building with all its toilets accredited as Happy Toilets</li> </ul>
2	Ssangyong Engineering & Construction Co Ltd	Private Sector	<ul style="list-style-type: none"> <li>Five-star Happy Toilets for its Forest Woods condominium construction site</li> <li>Eco-friendly features: Natural lighting, sensor lighting, dual flushing system and recycled water flushing system</li> </ul>

## **CLEANING INDUSTRY**

S/N	Recipient	Type	Description of Achievements
3	A-Force Maintenance Pte Ltd	Cleaning Service Provider	<ul style="list-style-type: none"> <li>10 SMRT train stations accredited 4-star Happy Toilets and introduced Happy Toilet Programme to SBS Transit train stations</li> <li>More than 50 cleaning attendants trained in washroom cleaning</li> <li>Accredited National Environment Agency's Clean Mark Silver Award</li> </ul>
4	Mrs Fong Lye Yoke <Cherie Hearts @ Charlton>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>20 years of cleaning experience</li> <li>Attended on-site training conducted by the Restroom Association (Singapore)</li> <li>Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and three thumbs-up accreditation under the Happy Toilets @ Preschools programme</li> </ul>

5	Mdm Tan Lian Tee <PCF Sparkletots Preschool @ Limbang Blk 567>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 5 years of cleaning experience, provided training to new cleaners</li> <li>• Attended on-site training conducted by the Restroom Association (Singapore)</li> <li>• Preschool accredited with Early Childhood Development Agency's Singapore Preschool Accreditation Framework and three thumbs-up accreditation under the Happy Toilets @ Preschools programme</li> </ul>
6	Ms Tan Joo Hiang <Ramky Cleantech Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 15 years of cleaning experience</li> <li>• Maintained toilets at Changi Airport</li> <li>• Received commendations from customers, nominated for Best Cleaner Award</li> </ul>
7	Mrs Sauro Cresel Devara <Springmount Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 8 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands</li> <li>• Attended eight WSQ courses in environmental cleaning including washroom cleaning</li> </ul>
8	Mdm Tan Siew Hong <Springmount Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 4 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands</li> <li>• Attended four WSQ courses in environmental cleaning including washroom cleaning</li> </ul>
9	Ms Saraspathy Balakisna <Springmount Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 4 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands</li> <li>• Attended five WSQ courses in environmental cleaning including washroom cleaning</li> </ul>
10	Mdm Yu Lee Wah <Springmount Services Pte Ltd>		<ul style="list-style-type: none"> <li>• 24 years of cleaning experience</li> <li>• Maintained 5-star Happy toilets at The Shoppes at Marina Bay Sands</li> <li>• Attended four WSQ courses in environmental cleaning including washroom cleaning</li> </ul>

11	Mdm Asmah Bt Samin <Transquest Supplies & Co Pte Ltd >	Restroom Cleaning Attendant	<ul style="list-style-type: none"> <li>• 5 years of cleaning experience</li> <li>• Maintained 4-star Happy toilets at SMRT train stations</li> <li>• Attended five WSQ courses in environmental cleaning including washroom cleaning</li> </ul>
12	Mdm Fadzilah Bt Md Yusop <Transquest Supplies & Co Pte Ltd >		<ul style="list-style-type: none"> <li>• 5 years of cleaning experience</li> <li>• Maintained 4-star Happy toilets at SMRT train stations</li> <li>• Attended five WSQ courses in environmental cleaning including washroom cleaning</li> </ul>
13	Mdm Gloria Yeo Siang Keng <Transquest Supplies & Co Pte Ltd >		<ul style="list-style-type: none"> <li>• 4 years of cleaning experience</li> <li>• Maintained 4-star Happy toilets at SMRT train stations</li> <li>• Attended five WSQ courses in environmental cleaning including washroom cleaning</li> </ul>

## **INDIVIDUAL**

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
14	Ms Humaira Binti Firdaus	LOO Kidz	Northland Primary School	<ul style="list-style-type: none"> <li>• Conducted washroom inspections on cleanliness, decoration, layout, suggested improvements and other recommendations</li> <li>• Spoke with fellow students to encourage them in keeping toilets clean and providing suggestions to improve toilet conditions which were immediately implemented</li> </ul>
15	Ms Gabrielle Tan Le En		Park View Primary School	<ul style="list-style-type: none"> <li>• An active Art Club member contributing her artwork in her school toilet decorations</li> <li>• Conducted presentation to club members to practise good toilet habits</li> </ul>

16	Mr Derek Cheung Kuan Wai	Star Volunteer	Student	<ul style="list-style-type: none"> <li>Volunteer leader for mystery audits at more than 30 MRT stations, shopping centres and office buildings</li> </ul>
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## **BEST HAPPY TOILET**

The following toilets under the Happy Toilet Programme (HTP) are selected for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
17	21 Street Eating House	Coffee Shop	5-Star	96 / 108	Selected among 30 HTP coffee shops
18	Kopitiam - National University Hospital Main Building Lobby	Food Court	5-Star	98 / 108	Selected among 21 HTP food courts
19	Our Tampines Hub Hawker Centre	Market & Food Centre	5-Star	96 / 108	Selected among 60 HTP market & food centres
20	The Shoppes at Marina Bay Sands, Galleria Level Basement 1	Shopping Centre	5-Star	100 / 108	Selected among 359 Happy Toilets at 41 Shopping Centres
21	Sentosa Beach Station	Happy Toilet of the Year	5-Star	102 / 108	Selected among 1324 Happy Toilets islandwide

## PLATINUM HAPPY TOILET PRESCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
22	PCF Sparkletots Preschool @ Telok Blangah Blk 44 (CC)	<p>Preschools awarded the highest Three Thumbs-up accreditation in <b>three consecutive years</b> under the Happy Toilets @ Preschool Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> <li>1. Design phase - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</li> <li>2. Maintenance phase - On-site training for caretakers and housekeepers on dos and don'ts of preschool and restroom cleaning</li> <li>3. Education phase - Hygiene talks and activities for preschoolers and hygiene workshops for teachers or hygiene talks for parents/guardians</li> </ol>

## PLATINUM STAR SCHOOLS (IN ALPHABETICAL ORDER)

S/N	Recipient	Remarks
23	Bedok Green Primary School	<p>Schools awarded the highest Gold Star accreditation in <b>three consecutive years</b> under the STAR (Sustaining Toilets As Restrooms) Awards Programme for completing all of the following three phases:</p> <ol style="list-style-type: none"> <li>1. Education &amp; Awareness - Assembly talks for students and</li> </ol>
24	Concord Primary School	

25	Geylang Methodist Primary School	<p>workshops for students assigned to take up any of the following projects:</p> <ul style="list-style-type: none"> <li>- Decorating / enhancing the washrooms</li> <li>- Cleaning attendants' appreciation activities</li> <li>- Creating educational/awareness material for an exhibition</li> <li>- Conducting surveys or case studies</li> <li>- Creating videos or web content</li> <li>- Inspecting their own washrooms and providing feedback</li> <li>- Holding assembly talks in school or at other establishments</li> </ul> <p>2. Maintenance &amp; Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.</p> <p>3. Design &amp; Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</p>
26	Global Indian International School (East Coast)	
27	Qihua Primary School	
28	Riverside Primary School	

## **GOLD STAR SCHOOLS (IN ALPHABETICAL ORDER)**

S/N	Recipient	Remarks
29	Bukit View Primary School	<p>Schools awarded the highest Gold Star accreditation under the STAR (Sustaining Toilets As Restrooms) Awards Programme for completing all of the following three phases:</p> <p>1. Education &amp; Awareness - Assembly talks for students and workshops for students assigned to take up any of the following projects:</p> <ul style="list-style-type: none"> <li>- Decorating / enhancing the washrooms</li> <li>- Cleaning attendants' appreciation activities</li> <li>- Creating educational/awareness material for an exhibition</li> <li>- Conducting surveys or case studies</li> </ul>
30	Convent of the Holy Infant Jesus (CHIJ) Kellock	
31	Convent of the Holy Infant Jesus (CHIJ) Our Lady Queen of Peace	
32	Dazhong Primary School	
33	Frontier Primary School	

34	Global Indian International School (Balestier)	<ul style="list-style-type: none"> <li>- Creating videos or web content</li> <li>- Inspecting their own washrooms and providing feedback</li> <li>- Holding assembly talks in school or at other establishments</li> </ul> <p>2. Maintenance &amp; Service - Checking the qualifications and cleaning routines of all cleaning attendants to ensure they are trained and to conduct training for those who are not.</p> <p>3. Design &amp; Standards - All toilets meeting the minimum standard equivalent to the 3-star rating of the commercial Happy Toilet Programme.</p>
35	Global Indian International School (Queenstown)	
36	Jiemin Primary School	
37	Lakeside Primary School	
38	Northland Primary School	
39	Oasis Primary School	
40	Park View Primary School	
41	Tanjong Katong Primary School	
42	Westwood Primary School	