

ORGANISATION

S/N	Recipient	Type	Description of Achievements
1	AsiaMalls Management Pte Ltd	Private Sector	<ul style="list-style-type: none"> • 100% Happy Toilet participation for its 6 shopping malls namely Century Square, Hougang Mall, Liang Court, Tampines 1, Tiong Bahru Plaza and White Sands. • A total of 78 Happy Toilets rated at least 4-stars and above. • Staff and cleaning service provider attended training session on restroom inspection.
2	JTC Corporation	Public Sector	<ul style="list-style-type: none"> • 100% Happy Toilet participation for its 4 food centres as follows: <ol style="list-style-type: none"> 1. 45 Quality Road 2. 29A Jurong Port Road 3. 51A Ayer Rajah 4. 73A Ayer Rajah • 100% Happy Toilet participation for Chinese and Japanese Garden • After achieving a minimum 3-star rating in 2011, JTC managed to improve its rating for all its hawker centres from 3-star to 4-star in 2012. This was done through emphasis on toilet cleanliness on the contractors and facilities management companies. • 4 & 5-star Happy Toilet ratings for two of its government offices at Jurong Island. • Initiated RAS' on-the-job training for its cleaning service provider.
3	Northland Primary School	Education Sector (Established Category)	<ul style="list-style-type: none"> • Participated in RAS' school programmes since 2005. • Host for the launch of RAS' new STAR (Sustaining Toilets As Restrooms) Awards Programme in 2010. • One of the first schools to be awarded the Platinum Star under the new programme. • Invited RAS to share information on the training of restroom cleaning with a group of School Operations Managers from the North N2 cluster.

4	St. Anthony's Primary School	Education Sector <i>(Promising Category)</i>	<ul style="list-style-type: none"> • Awarded Gold Star under the STAR (Sustaining Toilets As Restrooms) Awards Programme on Aug 2012 for initiating a Toilet CARE (Caring Anthonians, Rising Everyday) Movement to spruce up its toilets and appreciate its cleaners. • Won the national Little Red Dot's Shop For Your School competition organised by the Singapore Press Holdings for its Toilet CARE Movement. • As part of its Toilet CARE Movement, assembly talks and a Toilet CARE poster competition were organised to spread 'Keep the Toilet Clean' messages. Tokens of appreciation were presented to its cleaners and office staff. • Its movement was reported in The Straits Times' Little Red Dot (LRD) on 14 August 2012. • View YouTube video of its movement at http://goo.gl/q8G7O
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CLEANING INDUSTRY

S/N	Recipient	Category	Description of Achievements
5	ISS Facility Services Pte Ltd	Cleaning Service Provider	<ul style="list-style-type: none"> Nominated by the Institute of Mental Health (IMH), 19 of its public toilets certified at least 4-star and above. Attended RAS' training on restroom inspection. Constant skill upgrading for its cleaning crew. Use of pedal brush & squeeze design to minimise the hazards of cleaning crew Use of automatic scrubber in IMH premises in May 2012 to shorten the cleaning process. Allows better cleaning along the wall corner edges and removal of stubborn stains. Use of eco-friendly cleaning solution reducing approximately 30% water and chemicals required.
6	Mrs Lim Ai Lee <Horsburgh Integrated Services Pte Ltd>	Restroom Cleaning Attendant	<ul style="list-style-type: none"> Restroom attendant of 4-star Happy Toilet at Queenstown Polyclinic. Cleaning of restrooms since 2004. Completed three WSQ modules in environmental cleaning.
7	Mdm Sapiah Bte Napfil <Ramky Cleantech Services Pte Ltd>		<ul style="list-style-type: none"> Restroom attendant who completed five - the most number of - WSQ or NSRS modules in environmental cleaning including cleaning of restrooms since 2008.
8	Mr Tao Yan Bin < ISS Facility Services Pte Ltd>		<ul style="list-style-type: none"> Restroom attendant of 5-star Happy Toilet at IMH since 2010.

INDIVIDUAL

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
9	Ms Chen Mei Xin	Individual	Marketing Student / Ngee Ann Polytechnic, School of Business & Accountancy	<ul style="list-style-type: none"> Nominated by her lecturer for assuming the post of a Research Manager to oversee an integrated marketing campaign project for RAS. The project involves market research, analysis, strategy and recommendations to promote awareness of RAS. Video production of 'Toilet Squad: We are watching you' to remind users to adopt good restroom etiquette. View YouTube video at http://goo.gl/2oCaz
10	Mr Desmond Peh	Individual	Marketing Student / Ngee Ann Polytechnic, School of Business & Accountancy	<ul style="list-style-type: none"> Nominated by his lecturer for assuming the post of a Research Manager to oversee an integrated marketing campaign project for RAS. The project involves market research, analysis, strategy and recommendations to promote awareness of RAS. Video production of 'In the Future: Where humanity is surrounded by poop' to remind users to adopt good restroom etiquette. View YouTube video at http://goo.gl/hCQGI
11	Mr Henry Zhong	Star Volunteer	Student	<ul style="list-style-type: none"> Participated in LOO (Let's Observe Ourselves) @ Heartlands public awareness campaign to distribute educational tissue packets to coffee shop patrons. Uploading of YouTube videos to www.youtube.com/restroomassociation Assist in posting and reply of comments on LOO (Let's Observe Ourselves) Connect portal at www.toilet.org.sg/looconnect.html

BEST HAPPY TOILET

The following Happy Toilets are selected for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, user satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score	Remarks
12	Broadway – 100 Tyrwhitt Road	Coffee Shop	5-Star	90 / 105	Total: 273 Happy Toilets at 140 coffee shops
13	Kopitiam – 5 Lower Kent Ridge Road, National University Hospital	Food Court	5-Star	91 / 105	Total: 50 Happy Toilets at 25 food courts
14	Mayflower Market & Food Centre	Market & Food Centre	5-Star	95 / 105	Total: 100 Happy Toilets at 40 Market & Food Centres
15	Anchorpoint Shopping Centre Basement 1	Shopping Centre	5-Star	96 / 105	Total: 270 Happy Toilets at 23 Shopping Centres
16	Health Promotion Board, Level 2 Centre	Happy Toilet of the Year	5-Star	98 / 105	Total: 955 Happy Toilets at all locations