

ORGANISATION

S/N	Recipient	Type	Description of Achievements
1	City Square Mall	Private Sector	<ul style="list-style-type: none"> • 100% Happy Toilet participation: 30 Happy Toilets. • Venue sponsorship for LOO Carnival & Awards. • Staff attended training session on restroom inspection. • Provision of eco-friendly features such as High Water Efficient Toilets (e.g. Excellent or Very Good WELS-rated taps and flushing systems), all waterless urinal system at all male toilets, light sensors for all toilets, energy efficient lightings and Eco-messages in toilets. • Good toilet design and user-friendly features to meet BCA Universal Design requirements such as the provision of children seats and landscaping for toilets.
2	Housing & Development Board (HDB)	Public Sector	<ul style="list-style-type: none"> • 62 toilets from 17 of its shopping centres certified as Happy Toilets with 52 toilets awarded 5-star rating and the rest, 4-star rating. • After inviting the Restroom Association (Singapore) or RAS to do a presentation to their designers last year and completion of upgrading of more than 40 toilets, HDB further engaged RAS to do a review of its upgraded toilets and jointly studied ways to improve them. • The shopping centre toilet at Tampines Central Community Complex Level 3, which is under the HDB, has also been selected as the best shopping centre 5-star Happy Toilets.
3	Zhenghua Primary School	Education Sector (Established Category)	<ul style="list-style-type: none"> • Awarded 1 Silver (in 2007) and 4 Golds (2008 to 2011). The first school in Singapore to receive the Platinum Award from RAS for its sustained achievements. • All its toilets were decorated and its ambassadors were assigned to conduct regular weekly checks on the toilets and convey the necessary updates to the teacher in charge or cleaners. • Invited RAS to the Bukit Panjang Community Racial Harmony Day at the Zhenghua Open House to share on good restroom etiquette with the community of Bukit Panjang.

			<ul style="list-style-type: none"> Organised a “Keep the Toilet Clean” poster competition for all levels and displayed the winning products at the Open House event. Its ambassadors extended the outreach programme nationwide via an interview by a reporter from Straits Times (Little Red Dot) which was published in 10 May 2011. The ambassadors also shared about the usage of art in toilet beautification in an info-entertainment programme, “处处有艺术 Arts Everywhere”, which will be telecast on Channel 8 on 19 December.
4	Unity Primary School	Education Sector <i>(Promising Category)</i>	<ul style="list-style-type: none"> First participated in RAS school education programme in 2010. Pupils from the I Activist Club took on the project to decorate 4 toilets and were trained by RAS on good toilet hygiene and acted as the champions for good toilet etiquette in the school. Achieved the Gold award. In 2011, the Green Club members took up the project to improve their school environment to be in line with the School Green Audit. The members also trained the visiting pre-schoolers to the school on good toilet etiquettes. Achieved the Gold Star Award.

CLEANING INDUSTRY

S/N	Recipient	Category	Description of Achievements
5	CBM Pte Ltd	Contractor	<ul style="list-style-type: none"> Accredited Clean Mark Silver Award by the National Environment Agency. Nominated by City Square Mall, 100% of its toilets certified Happy Toilets. Engaged as the Cleaning Service Provider since the opening of the City Square Mall in 2009. Cleaning crew of City Square Mall attended training session on restroom inspection. On numerous occasions, its cleaners highlight areas for improvement and diligently follow-up on instructions given. On a regular basis, the cleaners are sent for training courses to improve their knowledge.
6	Mdm Liew Kwee Inn / Chang Seng Pte Ltd	Cleaner	<ul style="list-style-type: none"> Caretaker of 5-star toilet at Blk 724 Ang Mo Kio Avenue 6 Market & Food Centre.
7	Mr Ng Boon Huat / Ang Mo Kio Town Council	Cleaner	<ul style="list-style-type: none"> Caretaker of 5-star toilet at Blk 226D, Ang Mo Kio Avenue 1. Received two complimentary letters from Chairman of Kebun Baru Palm View Residents' Committee and Representative of Hawkers' Association for displaying great initiatives and positive attitude towards his daily tasks.
8	Mdm Teo Hue Chuan / Sergeant Services Pte Ltd	Cleaner	<ul style="list-style-type: none"> Caretaker of 5-star toilet at Blk 628 Ang Mo Kio Avenue 4 Market & Food Centre.

INDIVIDUAL

S/N	Recipient	Type	Occupation / Designation	Description of Achievements
9	Mr Ramachandran Nair	Individual (Adult)	Operations Manager / Northland Primary School	<ul style="list-style-type: none"> • Key person overseeing the school's participation of RAS programme since 2005. • In 2006, assigned toilets to respective classes so as to encourage pupils to take ownership. • In 2007, organised inter class competition for best toilet. • In 2009, school was awarded the first LOO Award by RAS. • In 2011, hosted the launch of the STAR (Sustaining Toilets As Restrooms) Awards Programme at North West and also awarded the Gold STAR Award by Mayor Dr Teo Ho Pin.
10	Mr Pang Si Lian	Individual (Youth)	Marketing student / Ngee Ann Polytechnic, School of Business & Accountancy	<ul style="list-style-type: none"> • Research Manager overseeing a pro-bono research project with RAS and World Toilet Organization. The project involves students sampling toilets and taking pictures in key areas of toilets such as designs, equipment, facilities, etc. The report is expected to be ready by early 2012. • Attended Eco-Assessor training on restroom inspection.
11	Mr Chris Koh Kok Chew	Star Certified Eco Assessor	Retiree	<ul style="list-style-type: none"> • Has checked and assessed about 70 Happy Toilets since joining as our Certified Eco-Assessor in March this year.

BEST HAPPY TOILET

The following Happy Toilets are selected for achieving the highest scores in terms of cleanliness, maintenance, effectiveness, satisfaction, design and bonus features.

S/N	Recipient	Type	Star Rating	Score
12	Chang Cheng Mee Wah - Block 820 Tampines Street 81	Coffee Shop	5-Star	90 / 105
13	Koufu - Block 88 Tanglin Halt	Food Court	5-Star	94 / 105
14	Block 226D Ang Mo Kio Avenue 1	Market & Food Centre	5-Star	92 / 105
15	Tampines Central Community Complex Level 3	Shopping Centre	5-Star	96 / 105
16	Alexandra Hospital - Zoo Toilet	Happy Toilet of the Year	5-Star	98 / 105